



Answers to common questions from your Health Department

Current risks of COVID-19 in the area.

We are currently seeing a rise in COVID-19 cases in Taney County. Many of our cases are Community Spread, which means case investigators are unable to determine how or where people are contracting the disease. The Taney County Health Department is asking that everyone wear a face covering or mask, follow social distancing guidelines, and stay home if you are sick.

What to do if you believe you have been exposed to someone with COVID-19.

The local health department in the county where a case of COVID-19 resides will perform contact tracing to determine who has been in close contact to the case while they were infectious. If it has been determined that you were in close contact with an infectious case of COVID-19, you will receive a call from that health department with instructions regarding a public health quarantine. If you believe you have been exposed to someone with COVID-19, you should monitor for signs and symptoms of the disease for 14 days from your last date of exposure.

Information regarding COVID-19 testing.

If you are having symptoms of COVID-19, please stay home and contact your healthcare provider to be evaluated for testing. If you do not have a healthcare provider, visit <http://www.coxhealth.com/virtualvisit> and use the code COVID to receive a free virtual visit from a Cox Health provider.

What to do if you have other questions or concerns regarding COVID-19.

If you have other questions or concerns regarding COVID-19, please call the Taney County Health Department at (417) 334-4544, Option 8, then Option 4. There you can leave a message and one of our staff will return your call.

Because we are currently receiving a high volume of COVID-19 calls, it may be 24 hours before a staff member is able to return your call. We thank you for your patience and understanding.