

A N N U A L

2018

R E P O R T



Public Health
Prevent. Promote. Protect.

Taney County Health Department



TANEY COUNTY HEALTH DEPARTMENT

Board of Directors



Dr. Robert Griffith, Chair



Debbie Redford



Beth Huddleston



Wayne Dietrich



Laurie Hayes

VISION

Creating opportunities for healthy lives in our community.

MISSION

We will improve the health of our community through leadership, collaboration, education and service.

Founded by the vote of the people on September 1, 1960, the Taney County Health Department has served residents and visitors of Taney County since it first opened its doors on February 1, 1961. Governed by an elected five member board, TCHD proudly serves Taney County through a variety of health, wellness, and safety programs.

TCHD is an accredited local public health department through the Missouri Institute of Community Health (MICH). In 2015, TCHD became the 76th health department in the Nation to become nationally accredited by the Public Health Accreditation Board.

TCHD holds offices in Forsyth and Branson, please see contact information below.

Leadership Team

Lisa Marshall MS, RD, LD, Interim Director

Hugo Huacuz, Chief Operating Officer

Pam Priest, Clinical Manager

Tammy Drake, Woman, Infants, and Children (WIC) Manager

Tiffany Stevens, Human Resources Coordinator

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@taneycohealth



taneycountyhealthdepartment

Message From The Director



Lisa Marshall, MS, RD, LD
Interim Director

Welcome to the Taney County Health Department's 2018 Annual Report. Our vision of creating opportunities for healthy lives in Taney County guides everything we do at TCHD. Because of this, we are dedicated to providing excellence and quality service to all those who live, work, play, and learn in our community. Our staff and Board of Directors are committed to ensuring we meet these standards every day.

We are proud to present the highlights and accomplishments from 2018.

- Environmental Health Division inspected 1,895 facilities in Taney county.
- WIC served 21,818 participants and expanded services to a second satellite location.
- Hosted the P4 Conference with 55 in attendance.
- County Commission Awarded the 2018 Public Health Champion Award

These highlights are only a fraction of what happens at the Taney County Health Department. I'd like to acknowledge and thank the amazing team of people at TCHD that make great things happen daily. I'd also like to extend a sincere thank you to all our community partners and stakeholders who work diligently alongside us to improve the health of our community. Lastly, I'd like to thank our residents for their support in allowing us the pleasure to serve the health needs of Taney County.

Respectfully,

Lisa Marshall, MS, RD, LD
Interim Director

2018 AT A GLANCE



WE DID GREAT THINGS!



6,189
Immunizations Administered



60
P4 Conference Attendees
(puke, poop, pest prevention)



796
Clients Received
Translation Services



21,818
WIC Participants Served & Added
2 Satellite Clinics.



120
Doses of Narcan Given to
First Responders



292
Clients Served Through
Family Planning

Community Outreach



Teen Outreach Program (TOP) 2018

4 TOP Clubs in Taney County

57 Total Members

All Stars 2018

2 Schools in Taney County

540 Total Members

Environmental Health Services

1,895 Facility Inspections **287** Complaints Investigated

337 Water Samples Tested



Child Passenger Safety Seat



106 Car Seats Installed
by Trained Child
Passenger Safety
Technicians

56 Car Seats Provided
at Low Cost

2018 FINANCIALS



REVENUES

Local Taxes	1,388,500
Environmental Services	464,537
WIC Services	399,005
Clinical Services	339,900
Federal Grants	193,797
State Grants	140,439
Lease Revenue	45,904
Interest	18,651
Other Revenue	3,358
Total 2018 Budget	2,994,091

EXPENDITURES

Local Taxes	1,388,500
Environmental Services	464,537
WIC Services	399,005
Clinical Services	339,900
Federal Grants	193,797
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COMMUNICABLE DISEASE

SNAPSHOT

In accordance with state law, the Communicable Disease and Epidemiology staff investigates reported communicable diseases to help identify and control the spread of communicable diseases within our community.

2018 SNAPSHOT

In 2018, the Taney County Health Department received and investigated 357 disease case reports. Upon investigation, 237 cases ultimately met the MO DHSS guidelines to be counted as either confirmed or probable cases. Not included in these counts are influenza cases and sexually transmitted infection (STI) cases. Additional information on Influenza and STI cases in Taney County are located in separate reports on the TCHD website.

Top 5 Investigations in Taney County, 2018

Animal Bites (66)



Influenza 2017-2018 Season (841)



Hepatitis C (67)



Ehrlichia Chaffeensis (14)



Campylobacteriosis (28)



INFLUENZA OUTBREAK

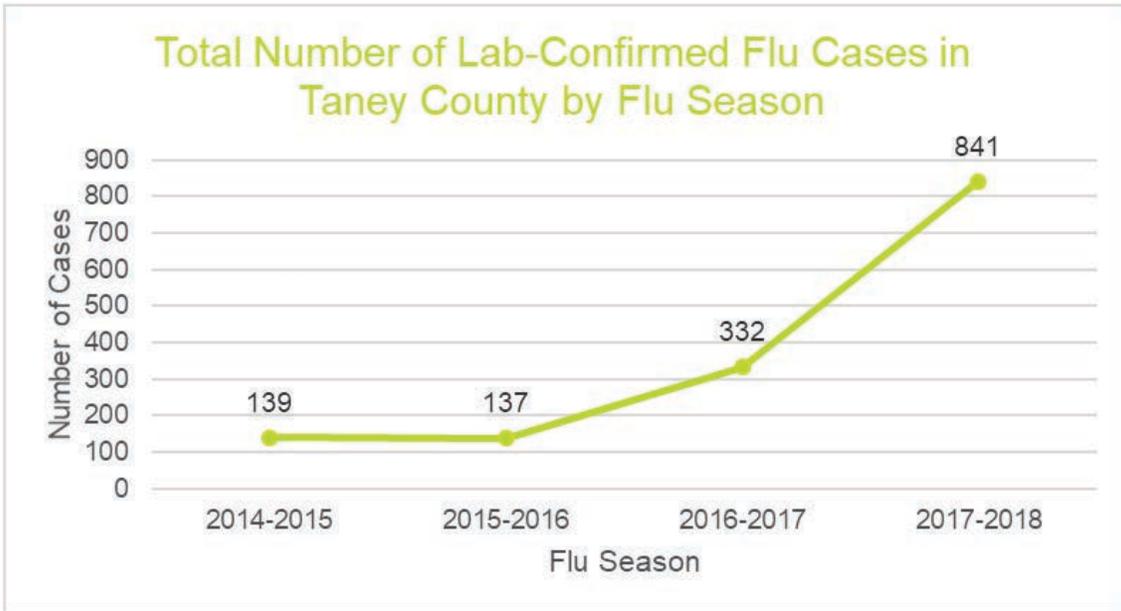
In January of 2018, TCHD responded to a report of a respiratory illness outbreak in a long-term care facility. A total of 21 cases of illness were reported by the facility (including 6 staff members). Testing confirmed the presence of Influenza A in 16 of the individuals tested and Influenza B in one other individual. No secondary cases were reported.

RECORD SETTING FLU SEASON

Along with much of the rest of the region and nation, Taney County experienced a record setting 2017-2018 Flu Season. The graph below shows the sharp rise in lab-confirmed flu cases in the county over the past few seasons.

COMMUNICABLE DISEASE

FLU



COMMUNICABLE DISEASE

SEXUALLY TRANSMITTED DISEASES (STD)

2018 Total Sexual Transmitted Diseases (STDs) in Taney County	
Total STD primary cases	323
Total Chlamydia primary cases	211
Total Gonorrhea primary cases	104
Total treatments of primary STD cases at TCHD	79

Rise in STDs In Taney County, MO						
	2013	2014	2015	2016	2017	2018
Chlamydia	142	142	155	151	178	211
Gonorrhea	12	40	30	47	79	104
Syphilis	2	2	6	8	6	8

ANIMAL BITES



2016/2017

2016			
Jurisdiction	Total Bite Reports	Total Quarantines	Lab Specimens
Branson	42	32	5
Bull Creek	1	1	0
County	57	44	9
Forsyth	7	3	1
Hollister	11	7	0
Kirbyville	0	0	0
Merriam Woods	5	3	1
Rockaway Beach	1	1	0
Taneyville	0	0	0
Taney County Total	127	91	16

2017			
Jurisdiction	Total Bite Reports	Total Quarantines	Lab Specimens
Branson	32	22	6
Bull Creek	1	1	0
County	54	40	6
Forsyth	4	4	0
Hollister	5	3	2
Kirbyville	1	1	0
Merriam Woods	5	3	1
Rockaway Beach	2	1	1
Taneyville	2	1	0
Taney County Total	114	79	17

ANIMAL BITES



2018

2018			
Jurisdiction	Total Bite Reports	Total Quarantines	Lab Specimens
Branson	44	24	5
Bull Creek	0	0	0
County	10	3	0
Forsyth	8	6	1
Hollister	10	6	0
Kirbyville	2	1	1
Merriam Woods	1	1	0
Rockaway Beach	2	1	0
Taneyville	1	0	0
Taney County Total	78	42	7

*Under reported due to new process with Taney County and the Cities of Branson and Hollister having their own animal control officers.

CHRONIC DISEASE & INJURY PREVENTION



Safe Sleep Classes

- 24 classes
- 34 participants
- 29 pack and plays given away

Child Safety Seat Program

- 56 car seats provided at low cost and installed by a Child Passenger Safety Technician
- 95 car seats checked for proper installation

Car Seat Education & Training

- Child Passenger Safety Technician Classes (trained 28 techs)
- Participated in PAT Car Seat event for Hispanic population in Branson (Checked 29 car seats and provided 18 car seats)
- Children's Division staff training (8 people)



Women, Infants, and Children (WIC)

- Provided benefits to 21,818 participants in 2018
- Average monthly caseload - 1818
- Expanded WIC services to Jesus Was Homeless

CHRONIC DISEASE & INJURY PREVENTION

Health Education Opportunities

Taney County Health Department provided health promotion and information at the following community events.



50

People Attended
Hollister School Carnival

74

People Attended
Kirbyville 5K



30

People Attended
Pinwheels for
Prevention Event



60

City of Branson
Employees Attended City
of Branson Employee
Health Fair

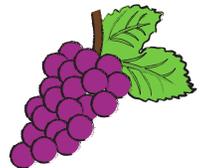


**1x/Wk for
10 Wks**

Safety Boot Camp in
conjunction with the
Rec Plex's summer camp

150

People Attended Hollister
Grape and Fall Festival



100

People Attended Back 2
School Bash at the
Branson Rec Plex



50

People Visited the TCHD
Booth at State of the
Ozarks



10

People Attended
Stewards of Children
Training at Healthy
Families Task Force



12

Boys and Girls Club Staff
Members Attended Stewards
of Children Training

CHRONIC DISEASE & INJURY PREVENTION

Prevention Opportunities

- **National Night Out coordinated with ADAPT to help educate about keeping meds locked up and handed out 75 drug lock boxes**
- **Provided Narcan Training at CORE (20 people) and OWNit (10 people)**
- **Participated in a Prescription Drug Takeback event at Lakeland Pharmacy**
- **Presented at Americans for Nonsmokers Rights(ANR) yearly conference in Branson (50 people)**

ENVIRONMENTAL HEALTH

Achievements for 2018

- **Worked with Community Outreach and held first annual P4 (puke, poop, pest prevention) conference with 60 attendees from Southwest Missouri area**
- **Pool School held in April with 85 in attendance**
- **Discounted food handler course provided in the spring**
- **City of Branson Finance Department supported the fee increase proposal and did not reduce our contract payment**
- **Working relationship with the City of Branson has drastically improved, Environmental Health Division was recognized by City of Branson Mayor and the City of Branson Administrator in public meetings as an asset to the City of Branson.**



Environmental Health Division completed 98% of inspections for 2018



Implemented new lodging and pool ordinances and fees in the county



All EPHS are now Certified Environmental Health Specialists

ENVIRONMENTAL HEALTH

Number of Facilities By Jurisdiction and Risk Level-Taney County, 2018							
		City of Branson Food		City of Hollister		County	
		Facilities	Annual Workload	Facilities	Annual Workload	Facilities	Annual Workload
FOOD	Low	121	121	9	9	34	34
	Medium	132	264	13	26	42	84
	High	101	303	11	33	63	189
	Total	354	688	33	68	139	307
POOLS	2X OUTDOOR	186	372	0	0	38	38
	2X INDOOR	103	206	2	2	4	4
	Total	286	578	2	2	42	42
OTHER	Tattoo	9	9	0	0	0	0
	Massage	18	18	1	1	0	0
	Childcare	6	6	2	2	11	11
	Lodging	135	135	4	4	24	24

Number and Type of Inspections Completed- City of Branson, 2018							
	LODGING	INDOOR POOLS	OUTDOOR POOLS	FOOD	MASSAGE	TAT-TOO	CHILD-CARE
Routines	138	215	331	675	18	7	6
Revisits	105	14	33	140	0	0	1
Complaints	104	10	5	89	0	0	0
Consultation	22	12	19	45	0	0	0
Pre-Open	36	13	47	92	5	1	0
Totals	405	264	435	1041	23	8	7
Due	135	206	354	688	18	9	6
Completion %	100%	100%	94%	98%	100%	78%	100%

ENVIRONMENTAL HEALTH

Number and Type of Inspections Completed- City of Hollister, 2018

	LODGING	POOLS	FOOD	MASSAGE	TATTOO	CHILDCARE	TANNING
Routines	4	2	79	1	0	2	1
Revisits	2	0	2	0	0	1	0
Complaints	1	1	11	0	0	0	0
Consultation	0	0	2	0	0	0	0
Pre-Open	0	0	3	0	0	0	0
Totals	7	3	87	1	0	3	1
Due	4	2	77	1	0	2	1
Completion %	100%	100%	100%	100%	0	100%	100%

Number and Type of Inspections Completed- Taney County, 2018

	LODGING	POOLS	FOOD	MAS-SAGE	TATTOO	CHILDCARE
Routines	24	42	293	-	-	11
Revisits	0	0	18	-	-	3
Complaints	0	0	12	-	-	0
Consultation	2	0	16	-	-	0
Pre-Open	0	2	20	-	-	0
Totals	26	44	359	-	-	14
Due	294	42	294	-	-	11
Completion %	100%	100%	99.7%	N/A	N/A	100%

Number of Complaints Received By Program-Taney County Health Department, 2018

	Branson	County	Hollister	Total
Food Establishment	89	16	8	113
Lodging Establishment	104	5	2	111
Pool Establishment	15	0	0	15
Total	208	21	10	239

ENVIRONMENTAL HEALTH

2018 Onsite Waste Water Permits Issued by Taney County Planning Office

Type	Number
Conventional OWTS	25
Holding Tank	1
Advanced Drip System	9
Advanced LPP System	0
Presby AES Experimental System	3
Wastewater Stabilization Pond (Lagoon)	0
Septic Tank Replacement	7
Total	45

2018 Public Drinking Water Lab Sample Counts

Type	Number
Private Water Sample	185
Public Non-community Water Sample	9
Public Water Sample	36
Absent coliform and absent E. coli	286
Present coliform and absent E. coli	12
Positive coliform and positive E. coli	10
Total Water Samples Submitted	337



MATERNAL, CHILD, & FAMILY HEALTH

TEEN OUTREACH PROGRAM (TOP) 2018

TOP is an evidenced based program with a mission to empower all teens to lead successful lives and build strong communities. The outcomes help support decreased risky behavior, providing the foundation for young people to demonstrate educational success, healthy behaviors and relationships, and life and leadership skills.

Program Partnerships: Forsyth Middle School, Boys & Girls Clubs of the Ozarks, Taneyville Schools

Spring 2018: 40 members at 3 (clubs) locations

Summer 2018: 24 members at 1 (clubs) location

Fall 2018: 57 members at 4 (clubs) locations

Community Service Learning (CSL) contributions for the following organizations:

- Jesus Was Homeless
- Forsyth Nursing & Rehab
- Humane Society
- Animal Control
- Boys & Girls Clubs
- Taneyville Schools
- Forsyth Schools

Activities Included: tie blankets, flower gardens, dog beds, games/ nail polish (nursing home), younger youth Valentine celebrations, younger youth spring parties, computer organization/inventory, reading to younger youth, positive notes, kindness rocks, etc.

Total CSL in 2018: 120 hours

MATERNAL, CHILD, & FAMILY HEALTH

FAMILY PLANNING

Women's health services are available for clients up through the age of 64 with an annual visit to the Forsyth location. We partner with OACAC Family Planning in Springfield to provide Title X Family Planning services to promote birth spacing and planned pregnancies. We also partner with the Missouri Department of Health and Senior Services to provide Show Me Healthy Women services to clients ages 35-64 who meet guidelines. These services include breast and cervical cancer screenings.



- Show Me Healthy Women - 195 clients ages 35-64
- Wise Woman - 292 clients under the age of 50
- Total of 198 screening pap smears with 20% being abnormal requiring follow-up

IMMUNIZATIONS

- Total immunizations administered in 2018- 6,189
- 101 travel vaccines
- 954 fee for service vaccine clients
- Total of \$264,004 vaccines provided by State of Missouri provided vaccines
- Immunized a total of 3,038 clients
- Increased the number of HPV vaccines given by 1% in 2018

ACCESS TO CARE



TRANSLATION SERVICES

- Interpreter available to translate for Spanish speaking population.
- Hispanic clients utilizing clinical services by year
 - 2015 514
 - 2016 628 - Spanish interpreter hired in September
 - 2017 802
 - 2018 796

OTHER PROGRAMS

- In 2016 the health department started the process of contracting with health insurance companies to assist those clients' who were unable to find a medical home for services. We can now file insurance for immunizations and women's services
- Hosted Certified Application Counselor on-site weekly
- The Vaccines For Children Program is a federally funded program provided through the department of health to provide immunizations to children who are uninsured, under-insured, American Indian or Alaskan natives and Medicaid eligible. This is a valuable program for children 0-18 years of age.

PUBLIC HEALTH PREPAREDNESS

PUBLIC HEALTH EMERGENCY

A public health emergency is any threat to the public's health or safety, such as a naturally occurring infectious disease outbreak, a natural disaster, a bioterrorism attack, or any event that has the potential for significant health impact to the community.

MUDDY WATERS TABLETOP EXERCISE

On September 20, 2018, the Taney County Health Department participated in a communicable disease outbreak exercise with a number of other local health departments. The exercise was designed to test our abilities to share information with other jurisdictions and public health partners, communicate with the public, conduct disease surveillance and epidemiological investigations.

EMERGENCY PREPAREDNESS CAPABILITIES ADDRESSED IN 2018

- Emergency Operations Coordination
- Emergency Public Information & Warning
- Information Sharing
- Public Health Laboratory Testing
- Public Health Surveillance and Epidemiological Investigation

LOCAL PARTNERSHIPS

The Taney County Health Department is proud to work closely with first responders and other local stakeholders to promote and improve public health preparedness. In 2018, TCHD was a regular participant at meetings for the Central Division of the Southwest Missouri Healthcare Coalition, Taney County Emergency Management and Taney County Local Emergency Planning Committee (LEPC) meetings.

WORKFORCE DEVELOPMENT



- **Narcan Training**
- **Customer Service Training**
- **Team Building**
- **HIPAA Training**
- **Stop the Bleed**
- **Leadership Team Training**
- **Sent staff to over 65 trainings to advance their expertise and continue professional development**



**Delesa Harris
Karen Moody
JoAnn Sanchez**



**Renewed Child Safety
Technician Certification**

EMPLOYEE RECOGNITION

These TCHD employees showed exceptional dedication and initiative



Wendy Faulkner



Delesa Harrison



Nathan Koffarnus

TANEY COUNTY HEALTH DEPARTMENT

LOCATIONS



Branson Location
320 Rinehart Road,
Branson, MO



Forsyth Location
15479 State Highway 160
Forsyth, MO

FOLLOW US ON SOCIAL MEDIA



SERVICE AREA



The health department is responsible for all of Taney County. Taney County Health Department serves a population of nearly 55,000 and provides a variety of services throughout the county.

Eligibility criteria for acceptance and participation in the programs of this agency are administered on a nondiscriminatory basis regardless of race, color, national origin, age, sex, religion, genetic information, or disability.

